



# Illinois Office of Statewide Pretrial Services

*Promoting Pretrial Justice & Community Safety*

## **Compilation of Vendor Inquiries - OSPS IFB for Alcohol Monitoring**

Information provided below is a response to all vendor inquiries received. OSPS has combined similar questions and revised the questions to improve clarity for all bidders.

### **Inquiries for Current Program**

**Can OSPS confirm that this RFP is strictly limited to remote breath alcohol monitoring and that alternative modalities, such as transdermal alcohol monitoring or GPS-based monitoring solutions, are not within the scope of this solicitation?**

Yes.

**Who is the current vendor providing remote breath alcohol monitoring services for OSPS and contract the expiration date?**

*TrackGroup is the current vendor, and the current contract expires June 30, 2028. OSPS may implement services in response to the Invitation for Bid prior to that date.*

**What are the name(s)/model(s) of the current remote breath alcohol monitoring equipment utilized?**

*BACtrack Remote Breathalyzer. A Track Phone is also provided when the client does not have a cell phone.*

**What is the current daily rate for remote breath alcohol monitoring?**

*The current daily rate is \$3.75 per day per individual or \$5.75 per day per individual with Track Phone.*

**Does the current vendor provide installation and removal services for remote breath alcohol monitoring?**

*OSPS' current contract specifies that the vendor will provide installation and removal services within 48 hours of notification. However, OSPS has not requested these services to date.*

**Please indicate whether installation, repair, and deinstallation services are performed at designated office locations or provided in the field at participants' homes.**

*Installation, repair, and deinstallation services may be performed at OSPS office locations, county jails, courthouses, or in the field at client residences. OSPS has no preference as to where services are performed based on day/time of need. Such services are optional in proposals as OSPS seeks to explore any and all available options.*

**Does the current vendor provide monitoring intervention for remote breath alcohol monitoring? If yes, is there a separate fee for monitoring center intervention and if so, what is that fee/daily rate?**

*Yes. There is no fee/daily rate for those services.*

**Does OSPS currently receive an annual allowance for lost, damaged, and/or stolen Alcohol Monitoring equipment at no cost?**

*Yes, up to 10%*

**Please provide the number of remote breath devices that have been lost within the past twelve (12) months?**

*Ten, including all supporting components.*

**Do participants currently pay for lost or intentionally damaged equipment? If yes, may we include replacement costs for breath alcohol equipment?**

*Yes.*

**Has OSPS invoked relief and financial penalties with the current vendor based on incidents as outlined within the service level agreement?**

*No.*

**Does OSPS currently receive a shelf allowance for Alcohol Monitoring equipment at no cost and if so, what is that allowance? What is the cost for units on the shelf above the included allowance?**

*Currently there is a 20% shelf allowance with a \$1.50 daily shelf fee above 20%.*

**How are OSPS personnel currently notified of participant non-compliance?**

*Notifications are received via email.*

**Does the current OSPS device include automated facial recognition?**

*Yes.*

**Does the current product perform facial verification directly through the device and user interface, or does it require a smartphone app?**

*The current device requires the device to be paired with a smartphone app.*

**Does “System must have anti-cheat technology” refer to tamper detection such as case tampering, mouthpiece removal, inadequate breath samples, etc.?**

*Yes.*

**What does OSPS consider “external interfaces”? Is this referring to the vendor’s user interface?**

Yes.

**OSPS has indicated a need for custom reports. Does the current vendor provide customized reports and if so, what do these customized reports include?**

*Yes. Summary reports by date range as well as supporting documents verifying non-compliance.*

**Is OSPS open to utilizing a breath alcohol monitoring device that pairs with an application that is downloaded onto the participant's smartphone?**

Yes.

**Breakdown of current OSPS remote breath alcohol monitoring population by county, region, and/or judicial district is requested.**

*Total of 41 participants across 21 Counties as of 4/3/2026. Breakdown per county utilizing the program is as follows: Bond County 2, Champaign County 7, Christian County 3, Coles County 1, Cumberland County 1, Effingham County 2, Ford County 5, Jasper County 1, Jefferson County 2, Jo Daviess County 2, Menard County 1, Monroe County 2, Montgomery County 3, Ogle County 1, Perry County 1, Piatt County 1, Saline County 1, Sangamon County 2, Shelby County 1, Vermilion County 1, Woodford County 1.*

**Please provide the average daily number of active remote breath units for each of the past twelve (12) months.**

*The current remote breath program began in May 2025. Breakdown for life of the current program is as follows: May 2025 - 25 active participants averaging 5 billing days each; June 2025 - 134 participants averaging 17 billing days each; July 2025 - 132 participants averaging 26 billing days each; August 2025 - 109 participants averaging 25 billing days each; September 2025 - 79 participants averaging 23 billing days each; October 2025 - 52 participants averaging 23 billing days each; November 2025 - 31 participants averaging 28 billing days each; December 2025 - 30 participants averaging 27 billing days each; January 2026 - 27 participants averaging 27 billing days each; February 2026 - 33 participants averaging 22 billing days each.*

**Please provide the average duration of time an individual remains active on a remote breath alcohol monitoring device.**

*The current remote breath program began in May 2025, and the current average duration is four months.*

**OSPS has indicated that the system should have the ability to integrate with OSPS' case management software. Does the current vendor have the ability to integrate with OSPS' case management software?**

*Yes, and F42 is in reference to such integration. However, the current vendor has not yet integrated with OSPS case management software. Current case management system is Correctional Software Solutions and OSPS will work with the selected vendor on what data*

*fields or categories will be integrated based on the available data fields in the bidder's software.*

**OSPS has indicated that the vendor shall provide testimony in court if required/needed. Has the current vendor provided court testimony and if so, how many times in the last 12 months has court testimony occurred and/or been required?**

*No.*

**Will OSPS provide a copy of the service level agreement in place with the current vendor, including the identified responsibilities and graduated service level incidents and response expectations for outages, including relief and financial penalties?**

*The service level agreement contained within the contracts is available upon written request.*

**Will OSPS please provide a copy of all current contract documents, amendments, service agreements, etc. associated with the Statewide Pretrial Services electronic monitoring program?**

*OSPS may provide contract documents related to remote breath alcohol monitoring. These documents are available upon written request.*

### **OSPS Organizational Inquiries**

**The OSPS Live Map shows 84 counties highlighted in blue. Do these blue counties represent all counties currently using OSPS pretrial services and current locations of OSPS employees?**

*Yes.*

**Do Kane, Lake, DuPage, and Cook Counties use OSPS pretrial services, or do they operate their own pretrial programs?**

*These counties are not served directly by OSPS, and they operate their own pretrial services programs.*

**Regarding requirement to “Designate a specific employee or team to serve as the vendor’s liaison with the County.” Would OSPS respectfully clarify if the specification was intended to identify “State” and not “County?”**

*OSPS will designate a specific employee to serve as the vendor’s liaison to OSPS.*

### **Training/Technical Assistance Inquiries**

**OSPS has indicated that hands-on training will be provided to all OSPS staff prior to program transition/implementation. How many locations will require onsite training to be provided?**

*Hands on training is not specifically required and a hybrid model is allowable. The Invitation for Bid provides:*

*“Third, the scope of work must include a training plan setting forth how the vendor will provide training on the use and capabilities of the remote breath devices and monitoring system to all OSPS users. Training shall minimally include the following: installation and removal of equipment, procedures for enrollment and changes, troubleshooting monitoring problems, use of monitoring software, notifications of violations/alerts from the monitoring system to OSPS and/or law enforcement, and any other training as needed to keep current on monitoring equipment and software. The vendor shall offer training sessions and provide manuals for all equipment and system operation as part of its per diem cost on as needed basis. The vendor’s training plan may include details on statewide training options for all pretrial services staff (estimated to be around 275 employees) located in the various counties identified in Attachment F. If the Vendor is unable to complete statewide training, the training plan shall so indicate. The training plan shall also identify the training material provided to OSPS staff as well as the materials used to instruct the defendants and their families on the use and care of the equipment.”*

**How many times did the current vendor provide onsite technical support in 2025?**

*None.*

### **Technology Requirement Inquiries**

**Would OSPS be amenable to consider consolidating F33 and F34 into one specification to support a password policy that follows those set forth by the National Institute of Standards and Technology?**

*Yes.*

**Regarding the mandatory requirement contained in tab “Computer System Requirements” of Attachment E pertaining to specifications F18 and F20: Would OSPS respectfully consider amending the specifications to include only one of either F18 or F20?**

*OSPS prefers to have a perpetual license which allows OSPS to continue to access data after contract termination.*

**Regarding the mandatory requirement contained in tab “Computer System Requirements” of Attachment E pertaining to specification F36: Would OSPS consider**

**amending the specifications to read “Allow an administrator account to manage all user information, including adding users, removing users, modifying the passwords or other system events.”?**

Yes.

**Regarding the mandatory requirement contained in tab “Computer System Requirements” of Attachment E pertaining to specification G1: Would OSPS consider amending the specification to read “Enhancements and system changes to meet the needs of the OSPS may be requested. Costs associated to modifications to the system should be itemized in the proposal.”?**

*Yes. However, standard product updates including security patches are included in the proposed cost and are not considered "enhancements".*

**Would OSPS respectfully consider multiple virtual cloud backups of all data located in differing geographic regions as an alternative?**

Yes.

**Magnetic media is no longer standard and has been replaced by solid-state drives (SSD) with more reliable, non-volatile memory. Is SSD media acceptable?**

Yes.

**What type of technical-support reporting does OSPS expect within the web-based tool? What network availability or uptime is currently guaranteed under OSPS’s existing SLA?**

*OSPS prefers technical and operational support 24 hours per day, seven days per week, during the entire contract period. Network availability or uptime is 99% over 12 months.*

### **Vendor Submission Requirement Inquiries**

**Would OSPS be willing to extend the proposal due date by two weeks after the release of all addenda(s) and associated questions and answers to ensure all offerors have appropriate time to thoroughly review all addenda(s) and modify their proposal response accordingly?**

*Yes, the proposal due date will be extended to April 20, 2026 at 5:00pm CST.*

**Can OSPS confirm that only the requirements expressly stated in the RFP should be included in proposed pricing?**

*Bidders should include document responses to the invitation for bid. OSPS will consider all documentation submitted. OSPS will evaluate cost structures provided by the bidders.*

**Are there specific file naming conventions required for each packet and/or attachment and clarify the expected submission method for the packets (e.g., separate emails versus separate folders within a single submission)?**

*Specific file names are not required. Separate emails must be used so that pricing is submitted separately.*

**Is there a file size limit for email attachments? If the proposal and supporting documents exceed the allowable file size, will OSPS accept the submission in multiple emails to ensure complete delivery of all required materials?**

*The file size limit for attachments is 5mb per file; multiple emails are acceptable.*

**Please confirm whether vendors are permitted to structure their responses to the budget template at their discretion. This may include, but is not limited to, a narrative format, tabular presentation, or other reasonable organizational approaches.**

*OSPS will consider any submission that fully addresses the invitation for bid.*

**Can OSPS clarify required format for submission of the first (non-pricing) packet? Should all components be compiled into a single PDF, or should Attachment E be included as a separate Excel file?**

*Attachment E must be submitted as an Excel file. The other components maybe submitted as a Word or PDF document.*

**Can OSPS confirm Attachment D Non-EDP Contract is for informational purposes only and should not be submitted as part of proposal submission?**

*Yes.*

**Attachment B asks for ongoing costs after implementation, including total project cost. Our pricing model uses a daily rate per active device (i.e., devices assigned to a participant). May we calculate total cost by multiplying the estimated 200 devices by the proposed daily rate?**

*Yes.*

**Will OSPS accept from individual vendors separate service descriptions and corresponding pricing options that both include and exclude the provision of installation and removal services?**

*Yes.*

**Will OSPS consider a Word document to accompany the Excel sheet for more detailed reference?**

*Yes. Vendors are required to submit a bid narrative.*

**Will OSPS share a point system to the six evaluation criteria? This would help vendors develop their proposals.**

*No.*